
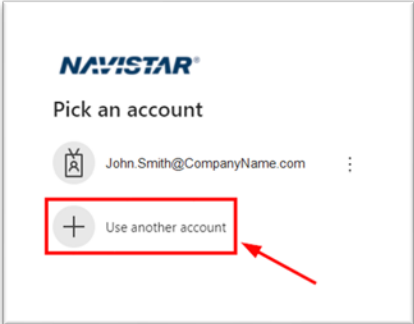
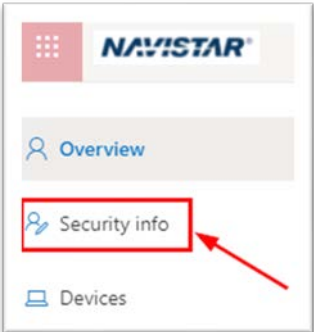
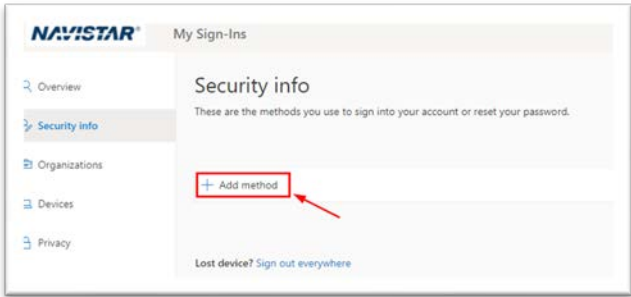


Register for Multi-Factor Authentication

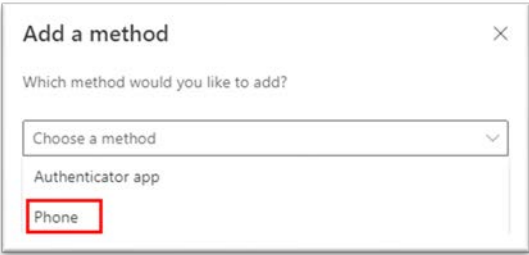
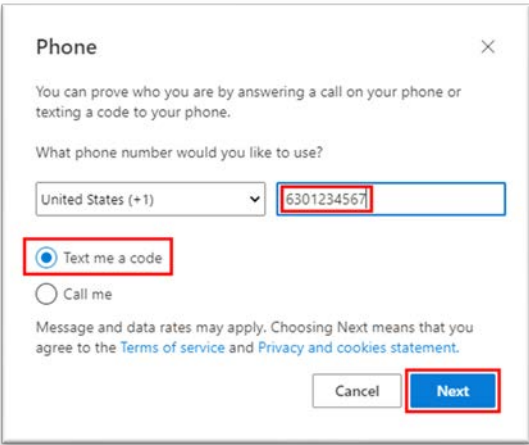
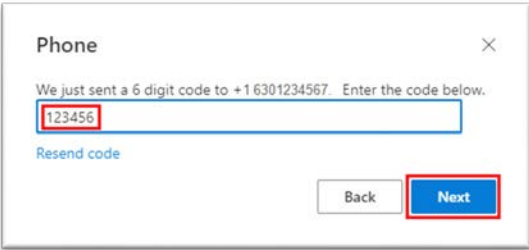
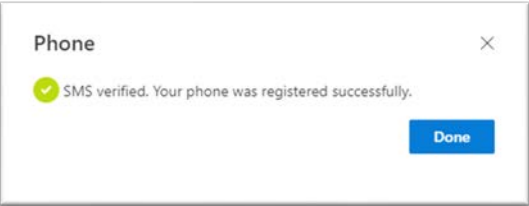
The Self-service password reset (SSPR) feature will help reduce downtime if you forget your password or become locked out of your account. Once you register with your contact information, the self-service password reset feature will be available 24x7.

To keep your data and account secure, Navistar requires registering to verify your identity through multi-factor authentication. Once registered, you can change your password or unlock your account without calling the Service Desk.

*Our privacy statement can be found at <https://www.navistar.com/navistar/privacypolicy>

<p>Open an Internet browser, Chrome is recommended.</p> <p>Type http://profile.navistar.com in the address bar and click Enter</p> <p>At the Microsoft Login page, use your Navistar ID (cyy###@navistar.com) and current password to sign in</p>	 <p>Microsoft Sign in Email or phone Can't access your account? Back Next</p> <p>or</p>  <p>NAVISTAR® Pick an account John.Smith@CompanyName.com + Use another account</p>
<p>Click Security Info</p>	 <p>NAVISTAR® Overview Security info Devices</p>
<p>Click Add method</p>	 <p>NAVISTAR® My Sign-Ins Security info These are the methods you use to sign into your account or reset your password. + Add method Lost device? Sign out everywhere</p>

Register for Multi-Factor Authentication, cont.

<p>In the drop down, select Phone</p>	 <p>The screenshot shows a dialog box titled "Add a method" with a close button (X) in the top right. Below the title is the question "Which method would you like to add?". There is a dropdown menu labeled "Choose a method" with a downward arrow. Below the dropdown, the text "Authenticator app" is visible. The "Phone" option is highlighted with a red box.</p>
<p>Enter a 10-digit phone number and select Text me a code, click Next</p>	 <p>The screenshot shows a dialog box titled "Phone" with a close button (X) in the top right. Below the title is the text "You can prove who you are by answering a call on your phone or texting a code to your phone." followed by "What phone number would you like to use?". There is a dropdown menu for "United States (+1)" and a text input field containing "6301234567". Below this are two radio buttons: "Text me a code" (selected) and "Call me". A red box highlights the "Text me a code" radio button. At the bottom, there are "Cancel" and "Next" buttons, with "Next" highlighted in red.</p>
<p>You will receive a text message. Enter the code in the Enter code box, click Next</p>	 <p>The screenshot shows a dialog box titled "Phone" with a close button (X) in the top right. Below the title is the text "We just sent a 6 digit code to +1 6301234567. Enter the code below." followed by a text input field containing "123456". Below the input field is a link "Resend code". At the bottom, there are "Back" and "Next" buttons, with "Next" highlighted in red.</p>
<p>This message indicates your phone contact method has been registered successfully. Click Done</p>	 <p>The screenshot shows a dialog box titled "Phone" with a close button (X) in the top right. Below the title is a green checkmark icon followed by the text "SMS verified. Your phone was registered successfully." At the bottom, there is a "Done" button highlighted in red.</p>

FAQ:

Question

Who do I contact if I need more help or something doesn't work?

What if I want to change anything after I have already re-registered?

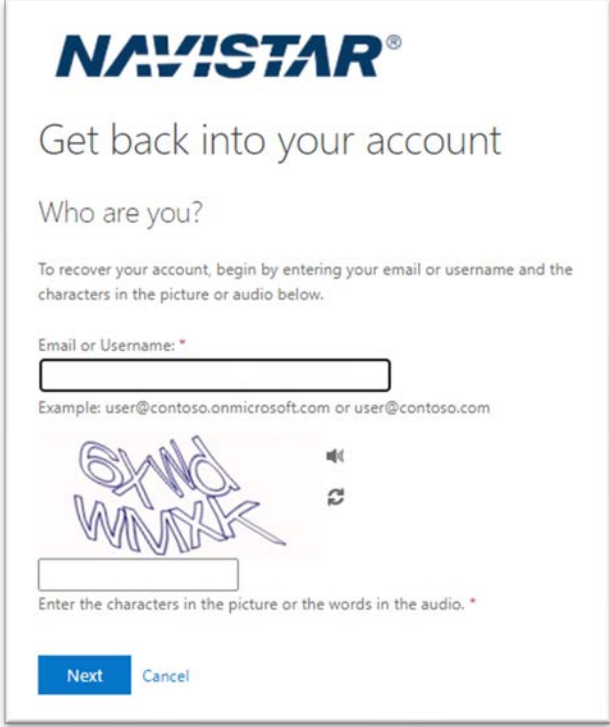
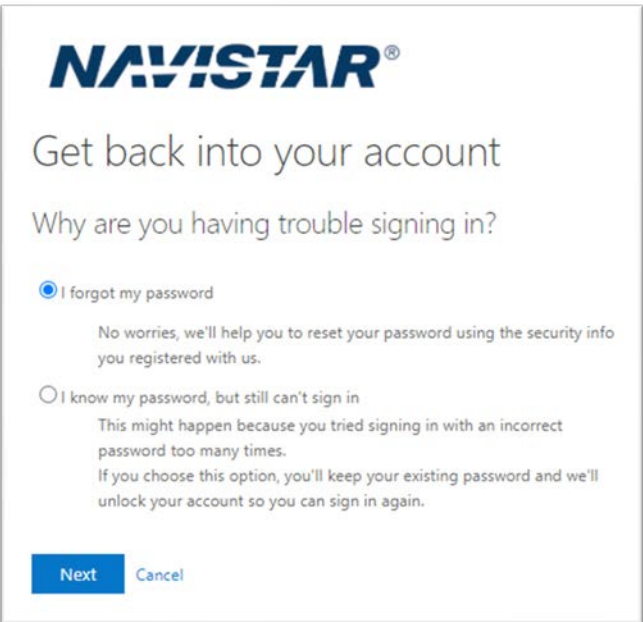
Answer

The Navistar Service Desk
1-800-527-7879

Navigate to <http://profile.navistar.com> and update information using the same steps described here.

Using the Self-Service Password Reset and Account Unlock Site

The Self-service password reset (SSPR) feature will help reduce downtime if you forget your password or become locked out of your account. Once you register with your contact information, the self-service password reset feature will be available 24x7.

<p>Open an Internet browser, Chrome is recommended.</p> <p>Type http://password.navistar.com in the address bar and click Enter</p> <p>At the Navistar Login page, use your Navistar ID (cyy###@navistar.com) and enter the security challenge to sign in</p>	
<p>Select either I forgot my password to change your password, or I know my password, but still can't sign in to unlock your account</p>	

Choose a **Contact Method** to use verify your identity

NAVISTAR[®]

Get back into your account

verification step 1 > unlock your account

Please choose the contact method we should use for verification:

- Email my alternate email
- Text my mobile phone
- Call my mobile phone
- Enter a code from my authenticator app

In order to protect your account, we need you to enter your complete mobile phone number (*****55) below. You will then receive a text message with a verification code which can be used to reset your password.

Enter your phone number

Text

Enter your new **password** and **confirm** it

Click **Finish** to set your new password

NAVISTAR[®]

Get back into your account

verification step 1 ✓ > choose a new password

* Enter new password:

* Confirm new password:

Finish Cancel

Passwords must be at least 8 characters in length, cannot be based on dictionary words/common names, and must contain at least 3 of the following 4 types of characters: - Passwords cannot contain any part of the user's name or ID. - Lower case letters (i.e. a-z) - Upper case letters (i.e. A-Z) - Numbers (i.e. 0-9) - Special characters (e.g. - = [\ ; , / ~ ! @ # \$ % ^ & * () _ + } | : < > ?)

Confirm that your **account has been unlocked** or your **password has been reset**

NAVISTAR[®]

Get back into your account

✓ Your account has been unlocked

NAVISTAR[®]

Get back into your account

✓ Your password has been reset